

## CAP ForeFlight FAQ

### 1. Who is eligible?

- 1.1. CAP pilots with an active VFR Pilot in Ops Quals or higher. (**This is your CAP VFR Pilot qualification not your FAA Certificate.**)
- 1.2. The ForeFlight team will enroll all cadets currently participating in the Wings Program.
- 1.3. Cadets that are funding their own training or utilizing Wing or other local scholarship funds will need to reach out to the CAP NHQ ForeFlight team ([ForeFlight@capnhq.gov](mailto:ForeFlight@capnhq.gov)) to be added after coordination with their chain of command.
- 1.4. CAP Glider Pilot Ops Qualification
- 1.5. CAP Balloon Pilot Ops Qualification
- 1.6. CAP Solo Pilot (Airplane, Glider, or Balloon) Ops Qualification

### 2. What additional requirements are there for CADETS in Flight training to get access?

- 2.1. Please have the Cadet answer the survey questions in FAQ #3.
- 2.2. If the cadet is under 18, we need an email from a parent approving release of the cadet's email to ForeFlight as a vendor providing services to CAP.
- 2.3. We need an email with the Commander with concurrence that the cadet is on a flight training plan and should be provided a ForeFlight license.

### 3. How do I get access to the CAP ForeFlight account?

- 3.1. Email your responses to this ForeFlight Onboarding Survey to [ForeFlight@capnhq.gov](mailto:ForeFlight@capnhq.gov).
  - 3.1.1. Please provide your Last Name:
  - 3.1.2. Please provide your CAPID:
  - 3.1.3. Please Select the option that best describes how you would like us to setup your CAP ForeFlight Account:
    - 3.1.3.1. I do not have a personal ForeFlight account, please set one up for me using my eServices Primary email.
    - 3.1.3.2. I do not have a personal ForeFlight account, please set one up for me using my eServices Secondary email.
    - 3.1.3.3. I do not have a personal ForeFlight account, please set one up for me using my eServices ForeFlight Primary email. (You will need to enter that into eServices member contacts, and provide below.)
    - 3.1.3.4. I am not interested in receiving the CAP ForeFlight account.
    - 3.1.3.5. I am interested in receiving the CAP ForeFlight account but do not own a compatible device.
    - 3.1.3.6. I have a personal ForeFlight account, please move it over to the CAP parent account. The email address I use to log into ForeFlight is:
- 3.2. ForeFlight Onboarding Survey Response Format
  - 3.2.1. Please email your response to [ForeFlight@capnhq.gov](mailto:ForeFlight@capnhq.gov):
    - 3.2.1.1. Last Name:
    - 3.2.1.2. CAPID:

- 3.2.1.3. Single Answer to question 3 above:
- 3.2.1.4. Email address used to login, If you have an existing ForeFlight account:
  - 3.2.1.4.1. Is it currently under a subscription?
  - 3.2.1.4.2. Is it not under a subscription (expired)?

#### **4. Naming convention in ForeFlight accounts**

- 4.1. We need a quick way to see who we need to support, we ask that you leave the Name field populated in this format: Last, First – CAPID
- 4.2. Example: Templeton, Eric - 325403

#### **5. ForeFlight Support Pages contain lots of great images and videos to provide you with support for the application.**

- 5.1. [ForeFlight Training](#) is an extensive library of video and how to articles.
- 5.2. Which iPad models are supported and if different what versions of ForeFlight are supported by model?
  - 5.2.1. [iPad Models for ForeFlight](#)
- 5.3. What iOS (operating system version) is required for ForeFlight to operate on my device?
  - 5.3.1. [Operating \(iOS\) systems for ForeFlight](#)
- 5.4. Support (video) for Mil Training Routes (MTR)
  - 5.4.1. [MTR video](#)

#### **6. What ForeFlight service level is being provided?**

- 6.1. ForeFlight Military Electronic Flight Bag with Performance.
- 6.2. This is ForeFlight's highest level subscription.
- 6.3. Please note that Jeppesen charts / plates an add service in the ForeFlight application is not a funded option with this AF paid account.

#### **7. Who is paying for this “free” ForeFlight account?**

- 7.1. AF in its annual purchase for this fiscal year included CAP and CAP-USAF in its total force purchase.

#### **8. What if I already have a ForeFlight account that I am personally paying for.**

- 8.1. If you request we will move your personal paid account to the CAP parent account – CAP will use licenses that the AF paid for to cover the use of the application for this fiscal year.
- 8.2. Any funds you have unused (basic proration of your annual bill with ForeFlight) will be held on account with ForeFlight, until such time that you return to a personally paid account.
- 8.3. If you have just renewed (less than 31 days), ForeFlight may be able to refund your payment card for the full amount of your subscription.

#### **9. If I transfer my account, What happens to my data (Flights, Aircraft, Logbook).**

- 9.1. What belongs to you belongs to you!
- 9.2. All your data, old and anything new you do, is only visible to you!
- 9.3. You keep it with you after you move back to a personal paid account.

**10. Who can see my ForeFlight flights and ForeFlight logbook entries?**

- 10.1. Only you!
- 10.2. CAP provides the account funding from the AF purchase, and provides the download of CAP specific materials.

**11. What information will CAP provide to me through ForeFlight?**

- 11.1. Aircraft models will be shared to all CAP accounts.
  - 11.1.1. Aircraft have been created for all CAP N-numbers.
  - 11.1.2. Aircraft Managers / Pilots – if you find items that need to be corrected on the Aircraft setups, please email [ForeFlight@capnhq.gov](mailto:ForeFlight@capnhq.gov) and let us know what needs to be updated.
    - 11.1.2.1. Include the N-number, issue that you feel needs to be corrected.
- 11.2. CAP Documents folders will be available.
  - 11.2.1. Regulations, supplements, pamphlets, standards etc. right on your device!
  - 11.2.2. Checklists for Airframe and Avionics.
  - 11.2.3. Aircrew Training materials from NESAS MAS.
  - 11.2.4. What gets downloaded to your device is your decision, select or de-select

**12. Will there be weight and balance information provided for each CAP aircraft?**

- 12.1. Users can create individual weight and balance profiles.
- 12.2. Weight and balance profiles can be shared via email to individuals or groups.
- 12.3. Weight and balance profiles can't be synced from parent CAP account to individual accounts.

**13. What steps do I need to do on my devices to transfer my personal account to the CAP account?**

- 13.1. Reply to the manual survey in FAQ #3 above.
- 13.2. After you reply to the manual survey the CAP ForeFlight team will work with the ForeFlight team to facilitate the account transfer. This process may take up to a week.
- 13.3. After ForeFlight makes the account transition, your subscription will show as **Expired**.
  - 13.3.1. On each of your devices, tap "OK" on the Subscription Expired pop-up, then sign out of your ForeFlight account and sign back in, and the data from CAP (aircraft, documents, etc) should automatically sync to each device.
  - 13.3.2. Sign Out / Sign In training available at:
    - 13.3.2.1. <http://www.foreflight.com/support/sign-out>
    - 13.3.2.2. <http://www.foreflight.com/support/sign-in>

**14. What happens if I lose my CAP VFR Pilot status?**

- 14.1. We all understand that life happens – we are not pulling anyone's access to ForeFlight immediately if your medical, evaluation ride, or other requirement goes in-active.

- 14.2. However we do need to be good stewards of the funds that are being spent by the AF for access to ForeFlight.
- 14.3. If you remain non-current for an extended period of time (for now that is defined as three months) we will allow your access to continue during that period.

**15. Device Compatibility and access to devices.**

- 15.1. ForeFlight is an iOS only application.
- 15.2. The AF has funded only the ForeFlight licenses, not purchasing of personal hardware.
- 15.3. The application is available from the web and it's not OS specific on the web.

**16. Jeppesen approach plates.**

- 16.1. ForeFlight or Jeppesen purchases of Jeppesen charts is not funded under this AF purchase.
- 16.2. If you need to keep your Jeppesen charts for any reason – keep your paid account, we are unable to move your Jeppesen subscription to the CAP account.

**17. Cloud storage**

- 17.1. CAP uses Dropbox to share the CAP specific documents with all the members of the CAP ForeFlight parent account.
- 17.2. The application does not support linked cloud document sharing at the sub-parent level.
- 17.3. If you have linked a personal (Dropbox, Amazon S3, Box) with your personal ForeFlight account, when you transfer to the CAP account the link will be disconnected.
- 17.4. Your data stays with your Storage account, but is not available inside the ForeFlight application.
- 17.5. You may optionally individually import the items into the App.
- 17.6. You may use the native Dropbox, or Box applications to have the same data on your device.