

## CAP ForeFlight FAQ

1. Who is eligible?
  - 1.1. CAP pilots with a VFR rating or higher.
  - 1.2. The ForeFlight team will enroll all cadets currently participating in the Wings Program.
  - 1.3. Cadets that are funding their own training or utilizing Wing or other local scholarship funds will need to reach out to the CAP NHQ ForeFlight team ([ForeFlight@capnhq.gov](mailto:ForeFlight@capnhq.gov)) to be added after coordination with their chain of command.
2. What service (application) is being provided?
  - 2.1. ForeFlight Military Electronic Flight Bag with Performance.
  - 2.2. This is ForeFlight's highest level subscription.
  - 2.3. Please note that Jeppesen charts / plates an add service in the ForeFlight application is not a funded option with this AF paid account.
3. What training is available for ForeFlight?
  - 3.1. [ForeFlight Training](#) is an extensive library of video and how to articles.
4. Who is paying for this "free" ForeFlight account?
  - 4.1. AF in its annual purchase for this fiscal year included CAP and CAP-USAF in its total force purchase.
5. What if I already have a ForeFlight account that I am personally paying for.
  - 5.1. If you request we will move your personal paid account to the CAP parent account – CAP will use licenses that the AF paid for to cover the use of the application for this fiscal year.
  - 5.2. Any funds you have unused (basic proration of your annual bill with ForeFlight) will be held on account with ForeFlight, until such time that you return to a personally paid account.
  - 5.3. If you have just renewed (less than 31 days), ForeFlight may be able to refund your payment card for the full amount of your subscription.
6. What happens to my data (Flights, Aircraft, Logbook).
  - 6.1. What belongs to you belongs to you!
  - 6.2. All your data, old and anything new you do, is only visible to you!
  - 6.3. You keep it with you after you move back to a personal paid account.
7. Who can see my ForeFlight flights and ForeFlight logbook entries?
  - 7.1. Only you!
  - 7.2. CAP provides the account funding from the AF purchase, and provides the download of CAP specific materials.

8. What information will CAP provide to me through ForeFlight?
  - 8.1. Aircraft models will be shared to all CAP accounts.
    - 8.1.1. Aircraft have been created for all CAP N-numbers.
    - 8.1.2. Aircraft Managers / Pilots – if you find items that need to be corrected on the Aircraft setups, please email [ForeFlight@capnhq.gov](mailto:ForeFlight@capnhq.gov) and let us know what needs to be updated.
  - 8.2. CAP Documents folders will be available.
    - 8.2.1. Regulations, supplements, pamphlets, standards etc. right on your device!
    - 8.2.2. Checklists for Airframe and Avionics.
    - 8.2.3. Aircrew Training materials from NESAS MAS.
    - 8.2.4. What gets downloaded to your device is your decision, select or de-select
9. Will there be weight and balance information provided for each CAP aircraft?
  - 9.1. Users can create individual weight and balance profiles.
  - 9.2. Weight and balance profiles can be shared via email to individuals or groups.
  - 9.3. Weight and balance profiles can't be synced across parent accounts at this time.
10. What steps do I need to do on my devices to transfer my personal account to the CAP account?
  - 10.1. Reply to the survey sent via SurveyMonkey from CAP.
  - 10.2. After you reply to the survey request from CAP we will work with the ForeFlight team to facilitate the account transfer. This process may take up to a week.
  - 10.3. After ForeFlight makes the account transition, your subscription will show as Expired.
    - 10.3.1. On each of your devices, tap "OK" on the Subscription Expired pop-up, then sign out of your ForeFlight account and sign back in, and the data from CAP (aircraft, documents, etc) should automatically sync to each device.
    - 10.3.2. Sign Out / Sign In training available at:
      - 10.3.2.1. <http://www.foreflight.com/support/sign-out>
      - 10.3.2.2. <http://www.foreflight.com/support/sign-in>
  - 10.4. NOTE: DO NOT contact ForeFlight until your account has been transitioned. You can confirm that it has transitioned by checking More > Accounts. After transition the subscription type will show as a "Military Flight Bag" plan.
  - 10.5. After ForeFlight transitions your account, and you have completed the steps in 10.3, if there is CAP information that appears not to have sync'd to your device, contact ForeFlight at [team@foreflight.com](mailto:team@foreflight.com).
11. After the Initial onboarding process via SurveyMonkey: How do I sign up as a new pilot?
  - 11.1. Enter the email you already use with ForeFlight, or would like used to setup your ForeFlight account into eServices member contacts. Select ForeFlight as the contact type, Primary as the sub type, then enter your email address for access to ForeFlight.
  - 11.2. We will work with the ForeFlight team to get you converted or to establish a new account.
  - 11.3. Email [ForeFlight@capnhq.gov](mailto:ForeFlight@capnhq.gov) requesting you be added to the account.

12. What happens if I lose my VFR Pilot status?
  - 12.1. We all understand that life happens – we are not pulling anyone’s access to ForeFlight immediately if your medical or evaluation ride or other requirement goes in-active.
  - 12.2. We do need to be good stewards of the funds that are being spent by the AF for access to ForeFlight.
  - 12.3. If you remain non-current for an extended period of time (for now that is defined as three months) we will allow your access to continue during that period.
  
13. Device Compatibility
  - 13.1. ForeFlight is an iOS only application.
  - 13.2. The AF has funded only the ForeFlight licenses, not purchasing of personal hardware.
  - 13.3. The application is available from the web and it’s not OS specific on the web.
  
14. Jeppesen approach plates.
  - 14.1. ForeFlight or Jeppesen purchases of Jeppesen charts is not funded under this AF purchase.
  - 14.2. If you need to keep your Jeppesen charts for any reason – keep your paid account, we are unable to move your Jeppesen subscription to the CAP account.
  
15. Cloud storage
  - 15.1. CAP uses Dropbox to share the CAP specific documents with all the members of the CAP ForeFlight parent account.
  - 15.2. The application does not support linked cloud document sharing at the sub-parent level.
  - 15.3. If you have linked a personal (Dropbox, Amazon S3, Box) with your personal ForeFlight account, when you transfer to the CAP account the link will be disconnected.
  - 15.4. Your data stays with your Storage account, but is not available inside the ForeFlight application.
  - 15.5. You may optionally individually import the items into the App.
  - 15.6. You may use the native Dropbox, or Box applications to have the same data on your device.
  
16. Naming convention in the account
  - 16.1. We need a quick way to see who we need to support, we ask that you leave the Name field populated in this format: Last, First – CAPID
  - 16.2. Example: Templeton, Eric - 325403