



BIOGRAPHY

Joseph “Joe” Hall, Jr.

Joe Hall serves as the chief information officer for Civil Air Patrol, where he leads the organization’s enterprise-wide information technology strategy and operations. In this role, he is responsible for ensuring that CAP’s technology infrastructure, systems, and digital initiatives effectively support the organization’s missions and long-term objectives.

As a member of CAP’s Senior Leadership Team, Hall provides strategic guidance to the chief executive officer and chief operating officer, helping shape organizational priorities and drive cross-functional collaboration. He oversees IT governance, cybersecurity, systems development, cloud services, and digital transformation efforts that benefit nearly 70,000 CAP members nationwide.



Hall is committed to positioning information technology as a mission-critical enabler. Through disciplined governance, stakeholder engagement, and an Agile, results-driven approach, he ensures CAP’s technology investments deliver measurable value, operational efficiency, and enhanced mission readiness.

Since assuming the role of CIO, Joseph has led the transformation of CAP’s IT operations from an informal, decentralized structure to a mature, enterprise-wide governance model. He established standardized policies, strengthened oversight committees, and secured senior leadership support to better align technology initiatives with organizational goals.

Under his leadership, CAP has implemented rigorous IT controls, comprehensive risk management practices, and advanced cybersecurity measures to protect critical systems and data. His evaluation of infrastructure alternatives and cost

structures led to the development and execution of a secure hybrid cloud migration strategy, improving system performance, scalability, and resilience.

Hall also serves as the facilitator of CAP's Digital Transformation Leadership Team, where he prioritizes digital initiatives, conducts gap analyses, and drives modernization efforts. His work has strengthened collaboration across departments and enhanced CAP's ability to leverage technology in support of emergency services, aerospace education, and cadet programs.

Prior to his current role, Hall held leadership positions in information systems and technology management, where he gained extensive experience in enterprise systems, project management, and organizational change. These roles laid the foundation for his success in leading large-scale initiatives and fostering continuous improvement within CAP.

Hall holds a bachelor's degree in information systems from Auburn University at Montgomery. He is a certified information systems manager (CISM) and maintains a CompTIA Security+ certification. He has also completed Gartner's CxO Leadership Program, further strengthening his executive leadership capabilities.

In addition, Hall maintains an active secret security clearance, reflecting his commitment to professionalism, integrity, and national service.

Hall resides in Alabama with his family and places a high value on faith, family, and community. He is deeply committed to serving others through Civil Air Patrol and takes pride in supporting members at every level of the organization. Outside of his professional responsibilities, he enjoys continuous learning, developing future leaders, and staying engaged with initiatives that strengthen CAP's mission and impact.