



# Civil Air Patrol Safety

**Reviewing a Safety Significant Occurrence**  
CAP Safety Aim and Ideal Safety Culture





# Course Learning Segments

CAPSA Safety Aim and Ideal Safety Culture

Terms and Definitions

Basic Steps

Contributing Factors, Causal Factors, and  
Mitigating Actions





## Objective



Recognize the observable characteristics of CAP's ideal safety culture





## CAP Safety Aim

*Uphold the public's trust through a safety minded culture, safe environment for our members, and responsible stewardship of our valuable resources.*





# People First

<b>Focus on</b>	Focus on Embracing safety as a personal value
<b>Focus on</b>	Focus on Growth and learning in safety roles and leadership
<b>Focus on</b>	Focus on Ultimate outcomes and how safety supports those outcomes





# Ultimate Outcomes

Readiness – availability of prepared and qualified members and needed resources

Reliability – capacity to deliver on our promises of serving America's communities, saving lives, and shaping futures

Credibility – ability to produce the outcomes we intend to while keeping everyone safe and equipment undamaged





## Reporting Culture

Members are aware of safety issues that should be reported

Members are encouraged to report safety issues

Members have a positive tendency to report safety issues





## Reporting Culture and Outcomes

**Readiness:** safety issues get identified early to ensure the members and equipment are available

**Reliability:** reporting safety concerns when they are observed helps us ensure we can complete the mission or activity by keeping safety top of mind throughout

**Credibility:** when safety issues are reported, we use the data to improve the safeguards that prevent injury, illness, or damage







# Just Culture

Members understand acceptable and unacceptable behaviors

Members are positively acknowledged for raising safety concerns

Members cooperate fully in safety reviews and know they will be treated fairly

Members are accountable for truly negligent actions (deliberate disregard)





## Just Culture and Outcomes

**Readiness:** by being fair and consistent members know what's expected and act to ensure no one is put at risk

**Reliability:** by focusing on contributing and causal factors (vs. who is responsible), members are confident that safeguards support mission or activity integrity

**Credibility:** by correcting poor safety practices, we demonstrate a commitment to member protection and good stewardship of resources





## Learning Culture

Members learn from errors and adjust behavior willingly

Members observe leaders model learning and personal accountability

Members share information about successful outcomes and learning experiences





# Learning Culture and Outcomes

**Readiness:** when safety information is shared, everyone benefits and can be on the lookout for things that keep members and equipment from being available for missions or activities

**Reliability:** when every member embraces personal accountability for modeling and applying learning in every mission and activity where they participate

**Credibility:** when members adjust behavior willingly to correct unsafe practices, they build trust and confidence in not only their capabilities, but their commitment to CAP's core values





## Flexible Culture

Members apply risk management routinely to activities of all types

Members adapt easily to changing demands and unforeseen developments

Members manage safety “obstacles” that impact operational continuity





## Flexible Culture and Outcomes

**Readiness:** by applying SRM when planning all missions and activities, we ensure that any issues get addressed beforehand

**Reliability:** by adapting to changing conditions quickly with safety top of mind, obstacles are overcome without compromising safety

**Credibility:** when we can point to mission and activity success that overcame operational challenges and maintained a safe outcome, we build trust in our full range of capabilities





## (Engaged Culture)

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Everyone does their part and embraces safety as a personal value in taking care of themselves, each other, and our resources





Thank you!

