THE HEART OF A VOLUNTEER
CORPORATE LEARNING COURSE
SEMINAR 3.3

SEMINAR OVERVIEW

SCOPE
CAP has been a volunteer organization since its inception in 1941. A basic understanding of needs of volunteers is woven into its structure, mission and procedures. The survival of the organization is testament to its ability to meet the needs of volunteers.

OBJECTIVES
1. Identify the needs of volunteers
2. Describe how to meet the needs of volunteers in the CAP setting.
3. Create a personal tool kit for giving recognition and showing appreciation

DURATION
30 minutes

DEFINE THE NEEDS OF VOLUNTEERS
1. Recognition -
2. Appreciation –
3. Contribution –

PEOPLE JOIN CAP TO HAVE THEIR NEEDS MET
1.
2.
3.
4.

DESCRIBE CAP’s METHODS FOR MEETING THE NEEDS OF VOLUNTEERS
Recognition – celebrating achievements
1. Personal
2. Ceremonial
Appreciation – showing they are cared for
1. Personal
2. Ceremonial
3. Peer
Contribution – opportunities to be challenged and to serve

1. Position assignment
2. Task assignment
3. Training to enhance skills to contribute

CREATE A PERSONAL TOOL KIT FOR MEETING THE NEEDS OF OTHERS

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<th>Names</th>
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